

# **Accessibility statement**

This statement was drawn up on **21/08/2023**  
and last reviewed on **8/11/2024**

## **Accessibility statement for website name**

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This accessibility statement applies to <https://www.adrassistance.it/>.

This website is run by **Aeroporti di Roma S.p.A.** We want as many people as possible to be able to use this website.

### **Feedback and contact information**

We're always looking to improve the accessibility of this website.

If you would like to contact the owner of the website, report a case of non-compliance or make any other request relating to the accessibility of the website itself, please follow the instructions on <https://www.adrassistance.it/it/web/adr-assistance/contatti>. In particular, it is recommended that you submit a report using the contact form on this page.

For any information regarding the processing of your personal data, please refer to the Privacy Policy available in the footer of the website <https://www.adrassistance.it/>.

If you would like to get in touch with the person responsible for user reports, you can send an e-mail to [adrforclient@adr.it](mailto:adrforclient@adr.it).

### **Technical information about this website's accessibility**

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We are committed to making our website accessible, in accordance also with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

## Compliance status

This website is **partially compliant** with the [EN 301 549](#) “Accessibility requirements for ICT products and services”, the European Standard and [Web Content Accessibility Guidelines version 2.1](#) AA standard.

## Non-compliance with the accessibility regulations

- C.9.1.1.1 - Some non-textual content presented to you do not have an equivalent textual alternative that serves the same purpose;
- C.9.1.3.1 - In some cases, information, structure or correlations conveyed by the presentation of pages cannot be determined programmatically (or are not available through text);
- C.9.1.4.1 - In some cases, color alone has been used to identify a purpose or distinguish an information or function;
- C.9.1.4.3 - Where not allowed, visual representation of text and images containing text does not always have the minimum contrast ratio required \*\*\*;
- C.9.1.4.5 - In some cases text images have been used instead of text only and are neither customizable nor essential to the types of information conveyed;
- C.9.1.4.10 - Content that does not require a representation in two dimensions (such as data tables or maps) does not rearrange when resizing;
- C.9.1.4.12 - Changing the spacing of texts relating to the height of the lines, spaces between paragraphs, letters or words, there are certain losses of information or content;
- C.9.2.1.1 - Some features cannot be activated by keyboard (or similar input interface);
- C.9.2.2.2 - Some animations, flashing, sliding or self-updates of information started automatically, with a duration of more than five seconds or presented in parallel with other content, there are no mechanisms to stop or hide them;
- C.9.2.4.2 - Some web pages do not have titles that describe the topic or purpose;
- C.9.2.4.3 - In some web pages that can be browsed sequentially and in which the navigation sequence affects their meaning and functioning, some objects that may receive the focus do not receive it with an order that preserves the meaning and operation of it;

- C.9.2.4.4 - The purpose of certain links cannot be determined by the link text or by the link text together with adjacent content;
- C.9.2.4.6 - Headers and/or labels do not sufficiently clarify content or functionality;
- C.9.2.4.7 - On some interactive elements the focus indicator is not visible;
- C.9.3.3.2 - In some cases no labels or instructions are provided when the content requires input actions by the user;
- C.9.4.1.2 - In some cases, user interface components (including: module elements, script-generated links and components), name, role, state, property and values are incorrect or set, or the user a.t are not warned when these attributes change;